

MT ASHLAND

It's steeper here

Season Pass Refund Policy & Requirements

The purchase of a Season Pass allows you the ultimate in convenience. You'll never have to wait in line for a lift ticket and you can ski and snowboard on your schedule. Please consider when purchasing your Season Pass that we operate under a snow willing policy and the season schedule is subject to operating day changes. Mt. Ashland retains the right to change the schedule of operations without notice. Parent or legal guardian must agree to "Terms and Conditions Agreement and Release of Liability" and parent or guardian is required to sign on behalf of a minor. A season pass is not transferable and not refundable. Discounted child/senior passes cannot be refunded under any circumstances.

DID YOU FORGET YOUR PASS?

During the season, pass holders will be issued one lift ticket, per season, per pass holder, if a Season Pass is forgotten. After that, a ticket must be purchased. Use of the complimentary ticket by any other person constitutes pass fraud*.

DID YOU LOSE YOUR PASS?

Please report all lost Season Passes to the Ticket Desk in the main lodge. There is a \$50 charge for replacement of a lost Individual pass. Youth passes will be replaced for \$25. Senior and Child passes will be replaced for \$5.

***ARE YOU CONSIDERING PASS FRAUD?**

Nobody but the pass holder can use the season pass! Committing pass fraud is considered theft of services and a civil fine will be issued; and authorities will be called. This or any violation of the *Terms & Conditions Agreement* will result in suspension or revocation of Season Pass for the remainder of the season. Under no circumstances will violator be allowed to purchase a "discounted" pass until after the season closes.

SEASON PASS REFUND POLICY

Season passes are non-refundable, but exceptions may be made upon *purchase of Season Pass Insurance* under limited circumstances.

Relocation: If the season pass has not been issued, a refund may be given upon receipt of documentation regarding transfer to an out of area location. Unissued passes will receive a refund of the amount paid. If pass has been issued, the season pass must be returned before the refund will be approved; a pro-rated calculation will start from date the pass is returned and documentation received.

Injury/Pregnancy: All refund requests based on medical circumstances must be in writing. Unissued passes will receive a refund of the amount paid. If pass has been issued, the season pass must be returned before the refund will be approved; a pro-rated calculation will start from date the pass is returned and documentation from physician is received. The documentation must state that you are not able to use the pass this season and this must accompany request.

Pro-Rate Schedule for Refund of issued Season Pass if request is received with documentation in the month of:	
November (or earlier)	75%
December	50%
January	25%
Feb/Mar/Apr or later	0%

All pass refunds are at the discretion of Mt. Ashland. No refunds, for any reason, will be considered after February 1st.

All Season Pass holders have a "3-day grace period." Any pass will be fully refunded, for any reason, if written request is received within three (3) business days of purchase of the pass.